AARON N. COLBY (State Bar No. 247339) aaron@colbylegal.com ZOE YUZNA (State Bar No. 268496) zoe@colbylegal.com COLBY LAW FIRM, PC 3 13263 Ventura Boulevard, Suite 203 Studio City, California 91604 4 Telephone: (818) 253-1599 Fax: (818) 475-1981 5 Attorneys for Plaintiff 6 DIANA SMYTH 7 8 SUPERIOR COURT OF THE STATE OF CALIFORNIA 9 FOR THE COUNTY OF LOS ANGELES 10 11 Case No. 238T CV 04016 DIANA SMYTH, an individual, 12 Plaintiff. PLAINTIFF'S COMPLAINT FOR **PENALTIES PURSUANT TO:** 13 VS. 14 1. PRIVATE ATTORNEYS GENERAL MONIQUE LHUILLIER, INC., a corporation; **ACT, LABOR CODE SECTION 2698** and DOES 1 through 10 inclusive, 15 ET SEQ. Defendant. 16 JURY TRIAL DEMANDED TO THE EXTENT PERMITTED BY LAW 17 18 19 20 Plaintiff Diana Smyth ("Plaintiff") alleges and complains against Defendants Monique 21 Lhuillier, Inc. and Does 1 through 10, inclusive (collectively, "Defendants") as follows: 22 INTRODUCTION 23 1. This is a representative action for penalties pursuant to the Private Attorneys General 24 Act of 2004, Labor Code section 2698 et seq. ("PAGA"). 2. 25 PAGA allows an aggrieved employee to recover penalties on behalf of herself and 26 other aggrieved employees. Accordingly, Plaintiff seeks civil penalties on behalf of herself and 27 other aggrieved employees, along with attorney's fees and costs, pursuant to PAGA. 28

PARTIES | JURISDICTION | VENUE

- 3. Defendant Monique Lhuillier, Inc. ("Defendant") is a corporation organized and existing under the laws of California with its principal place of business located at 4533 Pacific Boulevard, Vernon, California 90058.
- 4. This Court has personal jurisdiction over Defendant because they conduct business in the State of California.
- 5. The true names and capacities of the defendants named herein as Does 1 through 10, inclusive, whether individual, corporate, associate or otherwise, are unknown to Plaintiff who therefore sues such defendants by fictitious names pursuant to California Code of Civil Procedure section 474. Plaintiff believes that all of the Doe defendants are California residents. Plaintiff will amend this Complaint to show such true names and capacities when they have been determined. Defendants and the Doe Defendants are collectively referred to as "Defendants" or "Defendant Employers."
- 6. Plaintiff believes that, at all times relevant herein, each defendant designated, including Does 1 through 10, was the agent, managing agent, principal, owner, partner, joint venture, representative, manager, servant, employee, and/or co-conspirator of each of the other defendants, and was at all times mentioned herein acting within the course and scope of said agency and employment, and that all acts or omissions alleged herein were duly committed with the ratification, knowledge, permission, encouragement, authorization, and consent of each defendant designated herein.
- 7. Defendants, and each of them, acted in concert with one another to commit the wrongful acts alleged herein, and aided, abetted, incited, compelled and/or coerced one another in the wrongful acts alleged herein, and/or attempted to do so. Defendants, and each of them, formed and executed a conspiracy or common plan pursuant to which they would commit the unlawful acts alleged herein, with all such acts alleged herein done as part of and pursuant to said conspiracy, intended to cause and actually causing Plaintiff harm.

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EXHAUSTION OF ADMINISTRATIVE REMEDIES

- 8. Plaintiff exhausted administrative remedies for bringing Plaintiff's claims.
- 9. On December 16, 2022, Plaintiff's counsel gave written notice by online filing with the California Labor & Workforce Development Agency ("LWDA") and by sending via certified mail to Defendants a letter specifying the California Labor Code provisions Defendants violated, including the facts and theories supporting the alleged violations. More than sixty-five (65) days have passed since Plaintiff's counsel submitted the letter to the LWDA and certified-mailed the letter to Defendants, and the LWDA has not provided notice of intent to investigate the alleged violations, nor have Defendants provided notice of intent or any efforts to cure. Accordingly, the statutory period for any investigation or response has concluded and Plaintiff may commence this lawsuit pursuant to Labor Code section 2699, as provided by subsection 2699.3.

FACTUAL ALLEGATIONS

- 10. **Defendant.** Defendant Monique Lhuillier, Inc. operates an international clothing brand and retail stores, with headquarters at 4533 Pacific Boulevard, Vernon, California 90058.
- 11. **Plaintiff's Hire.** On January 26, 2016, Defendant hired Plaintiff Diana Smyth as an employee in the job position of Ready to Wear Specialist to work the Melrose Place location, located at 8485 Melrose Place, West Hollywood, California 90069.
- 12. Throughout Plaintiff's employment, Plaintiff was an exemplary employee, never receiving a negative performance counseling or review, until her wrongful termination.
- 13. **Plaintiff's Job Duties.** As a Ready to Wear Specialist, Plaintiff's job duties included selling bridal gowns, pieces for red carpet events, and other high-end clothing items for special occasions. Plaintiff reported to Chelsea Polk, Store Manager of the Melrose Place location.
- 14. **Plaintiff's Schedule.** Throughout Plaintiff's employment, Plaintiff's work schedule was typically Monday, Tuesday, Wednesday, Friday, and Saturday at the Melrose Place store from 9:30am to 6:30pm. In addition, Defendant required Plaintiff to work after hours for off-site work at sample sales, events, and client consultations and fittings. The off-site work was no less than three days a week for multiple hours a day on average.

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- 15. **Plaintiff's Compensation.** Throughout Plaintiff's employment, Defendant classified Plaintiff as an "exempt" employee. Defendant paid Plaintiff "\$60,000 per year with commissions as discussed."
- 16. Defendant provided Plaintiff "15 paid days off (PTO) accrued annually" without a restriction or maximum cap applicable to carry over of accrued but unused PTO.
- 17. Plaintiff Complains Continually About Unreimbursed Business Expenses And Unpaid Wages. Throughout Plaintiff's employment, Plaintiff witnessed and complained to Defendant about violations of the California Labor Code. Plaintiff complained starting in late-2017 and through March 2020 when Defendant furloughed employees in response to the COVID-19 pandemic.
- 18. Plaintiff first asked Kadie Uretz, Retail Director, for Defendant to reimburse Plaintiff for expenses relating to her personal mobile device usage and miles driven in her personal vehicle for work purposes. Plaintiff reminded Kadie Uretz that Plaintiff used her personal mobile device to coordinate and her personal vehicle to drive to essential off-site work duties such as meeting with clients at hotels and homes for fittings and consultations, attending sample sales, and other work.
- 19. Even after Plaintiff complained about the unreimbursed expenses due to the off-site work to Kadie Uretz, Defendant still refused to reimburse Plaintiff's requested expenses.
- 20. Plaintiff asked Defendant for reimbursement again in January of 2019, after learning that Defendant reimbursed a seamstress .20 per mile. Again, Defendant refused to reimburse Plaintiff's mileage.
- 21. Plaintiff asked Kadie Uretz for pay for the off-site and after-hours work, and complained to Kadie Uretz about the lack of pay.
- 22. Instead of compensating Plaintiff (by properly classifying her as "non-exempt"), Kadie Uretz's response was "it's all about timing Diana," referring to the urgent need to attend to customers on their schedule.
- 23. On March 20, 2022, Defendant furloughed retail store employees due to the COVID-19 pandemic. Defendant did not pay-out Plaintiff's accrued-but-unused PTO at that time.

- 24. **Termination.** On or about April 6, 2022, Defendant's Controller Sheryl Sadis emailed Plaintiff that there is "no position available as a [Ready to Wear] sales consultant at Melrose Place [and] there is no other dedicated [Ready to Wear] sales consultant at that location and it is anticipated that there will not be a need for an employee that position in the foreseeable future." Defendant gave Plaintiff the choice of having her employment "come to an end" or transferring her to "an hourly [Ready to Wear] sales consultant [position] that pays \$28.85 per hour."
- 25. There was no commission offered in the new position that was over 50 miles away from the Melrose Place store, so Plaintiff refused the "transfer." This was an effective termination.
- 26. **Commissions Violations.** Defendant verbally promised Plaintiff sales commission. However, Defendant failed to provide a signed commission agreement to Plaintiff, and failed to calculate and pay all earned commissions to Plaintiff in a complete and timely manner.
- 27. **PTO Violations.** Defendant failed to pay all of Plaintiff's accrued by unused PTO in a timely manner. Defendant did not allow for carry-over of Plaintiff's annual accrued-but-unused PTO even though there was no maximum cap that would lead to a forfeiture. Defendant failed to pay out Plaintiff's accrued-but-unused PTO when Defendant put Plaintiff on furlough. Defendant failed to pay out Plaintiff's accrued but unused PTO when Plaintiff was on protected CFRA leave. Defendant failed to pay out all of Plaintiff's accrued-but-unused PTO on termination.
- 28. **Misclassification As Exempt.** Throughout her employment, Defendant misclassified Plaintiff as an exempt employee. Defendant did not allow Plaintiff to customarily and regularly exercise discretion and independent judgment in performing her job duties, and Plaintiff's job duties and compensation structure did not meet any exemption. The commissions paid to Plaintiff did not amount to more than 50% of total wages paid to Plaintiff.
- 29. **Overtime Work.** Throughout Plaintiff's employment, Defendant failed to pay Plaintiff for all time worked at the overtime rate of pay (which would include Plaintiff's commissions as part of the regular rate for overtime).
- 30. **Meal Break Violations.** Throughout Plaintiff's employment Defendant failed to provide Plaintiff with a first or second timely, uninterrupted 30-minute meal break as required by

law, according to proof. For instance, among other things according to proof: Plaintiff did not get meal breaks at all; Plaintiff was forced to work throughout Plaintiff's meal breaks; Plaintiff was "on-call" during meal breaks; Plaintiff's meal breaks were not timely; Plaintiff's meal breaks were interrupted; Plaintiff's meal breaks were less than the full 30 minutes; and/or Defendant required Plaintiff to remain on premises at the worksite during meal breaks.

- 31. **Rest Break Violations.** Throughout Plaintiff's employment, Defendant failed to authorize and permit Plaintiff to take a 10-minute rest break per each four (4) hour period worked or a major fraction thereof, according to proof. For instance, among other things according to proof: Plaintiff did not get rest breaks at all; Plaintiff was forced to work throughout Plaintiff's rest breaks; Plaintiff was "on-call" during rest breaks; Plaintiff's rest breaks were not timely; Plaintiff's rest breaks were interrupted; Plaintiff's rest breaks were less than the full 10 minutes; Defendant required Plaintiff to remain on premises at the worksite during rest breaks.
- 32. **Unreimbursed Expenses.** Throughout Plaintiff's employment, Defendant failed to fully reimburse Plaintiff's reasonable business expenses incurred, according to proof, including: mobile device usage costs; travel costs for off-site work; and/or home internet usage costs.
- 33. **Wage Statements.** Throughout Plaintiff's employment, Defendant knowingly and intentionally failed to provide Plaintiff with uniform, complete, and accurate wage statements because the wage statements provided to Plaintiff failed to list the: accurate totals of the hours worked; number of hours worked at each hourly rate; net wages earned; and/or gross wages earned.
- 34. **Final Pay.** Defendant failed to pay Plaintiff all wages owed to Plaintiff immediately upon termination of employment, such as: commission wages; PTO wages; overtime wages; and/or meal and rest period premium wages.

FIRST CAUSE OF ACTION

PAGA REPRESENTATIVE ACTION FOR PENALTIES PURSUANT TO LABOR CODE SECTION 2698 ET SEQ.

35. Plaintiff incorporates by reference all preceding and subsequent paragraphs.

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- 36. PAGA authorizes an aggrieved employee on behalf of herself and other current and former employees to recover civil penalties for violations of the Labor Code. *See* Labor Code section 2698 *et seq*.
- 37. Here, Plaintiff is an "aggrieved employee" under Labor Code section 2699(c) because Plaintiff was employed by Defendants and Defendants violated Plaintiff's rights under Labor Code sections:
- Labor Code §§ 201, 201.5, 202, 203. Failure to pay all wages immediately upon termination or within 72 hours after notice of separation.
- Labor Code § 204. Failure to pay all earned wages within the time prescribed in Labor Code §§ 204(a) and 204(b).
 - Labor Code § 206. Failure to pay all undisputedly owed wages.
- Labor Code § 210. Failure to pay wages as required by Labor Code §§ 201.3, 204, 204b, 204.1, 204.2, 205, 205.5, and/or 1197.5.
- Labor Code § 212. Failure to include the name and address of established place of business in the state on pay checks to cash or deposit pay checks.
 - Labor Code § 221. Failure to not collect and receive owed wages.
 - Labor Code § 226. Failure to provide timely and accurate wage statements.
 - Labor Code § 226.3. Failure to comply with Labor Code § 226(a).
- Labor Code § 226.7. Failure to provide proper rest periods and failure to provide an additional hour of pay at the regular rate of compensation in lieu of the mandated rest periods.
- Labor Code §§ 226.7 and 512. Failure to provide proper meal periods and failure to provide an additional hour of pay at the regular rate of compensation in lieu of the mandated meal periods.
- Labor Code § 256. Failure to pay all wages immediately upon termination or within 72 hours after notice of separation.
- Labor Code §§ 510 and 1194. Failure to pay overtime and double time compensation.

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- Labor Code §§ 510, 1194, 1194.2, and 1197. Failure to pay minimum wages, including overtime and double time compensation at the minimum wage rate.
- Labor Code § 558. Violation of a section of the chapter of the Labor Code starting with Labor Code § 500, *et seq.*, or any provision regulating hours and days of work in any order of the Industrial Welfare Commission.
- Labor Code § 558.1. Violation any provision regulating minimum wages or hours and days of work in any order of the Industrial Welfare Commission, and violating Labor Code §§ 203, 226, 226.7, 1193.1, and/or 1194.
 - Labor Code § 1174. Failure to maintain compliant employee and payroll records.
 - Labor Code § 1197.1. Failure to pay minimum wage.
- Labor Code § 1199. Violation of the provisions of an order of the Industrial Welfare
 Commission.
- Labor Code § 1198. Violation of the following sections of orders of the Industrial Welfare Commission for conditions of labor prohibited by such:
- Wage Order 1-2001 (or other applicable Wage Order), Section 3, requiring an employer to pay overtime and double time compensation.
- Wage Order 1-2001 (or other applicable Wage Order), Section 4, requiring an employer to pay minimum wages, including overtime and double time compensation at the minimum wage rate.
- Wage Order 1-2001 (or other applicable Wage Order), Section 7, requiring an employer to maintain accurate information with respect to each employee; provide employees with thorough and accurate itemized wage statements; and, provide clocks within a reasonable distance from employees' work areas.
- Wage Order 1-2001 (or other applicable Wage Order), Section 11, requiring an employer to provide its employees with adequate meal periods and an additional hour of pay at the regular rate of compensation in lieu of the mandated rest periods.

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1	JURY TRIAL DEMANDED
2	Plaintiff demands a jury trial to the extent permitted by law.
3	PRAYER FOR RELIEF
4	WHEREFORE, Plaintiff prays for judgment against Defendants as follows:
5	a. For statutory civil penalties pursuant to Labor Code section 2698 et seq.;
6	b. For pre-judgment interest and post-judgment interest as permitted by law;
7	c. For attorney's fees as permitted by law;
8	d. For costs of suit incurred herein; and
9	e. For such other and further relief as this Court deems just and proper.
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11	DATED: February 22, 2023 COLBY LAW FIRM, PC
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13	3 Pm
14	By: AARON N. COLBY
15	ZOE YUZNA
16	Attorneys for Plaintiff DIANA SMYTH
17	DIANA SWITIII
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